

NOTICE TO SECONDARY MARKET TICKET BUYERS

The ONLY authorized sales agents for Erie Insurance Arena event tickets is the Erie Insurance Arena Box Office located at 809 French Street, Erie, PA 16501, by phone at (814) 452-4857 or <u>www.erieevents.com</u>, the official ticketing site of the Erie Insurance Arena.

Tickets purchased from any other sources may not be valid. Erie Insurance Arena is not able to honor, replace or refund invalid tickets. Invalid barcodes must be confiscated by the Erie Insurance Arena Box Office. Ticket resellers may offer money-back guarantees, but they are unable to guarantee entry to an event as they are not able to validate that a ticket or seat location is authentic.

Customers with invalid tickets are welcome to purchase replacement tickets, but seating location and/or price is based upon availability.

Customers should report fraudulent ticket sales to consumer protection agencies.

The following contact information is provided for your convenience.